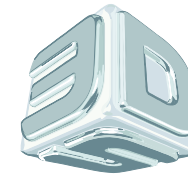
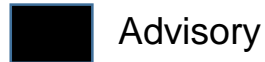


3D Professional Printers

Customer Information Bulletin



3DSYSTEMS®



Advisory



Upgrade / Repair / Retrofit



Safety Alert

Purpose: It has been reported that a few of the chips utilized in the Material Quality Guarantee technology have come off the material cartridges during shipping. When you open the foil package that the material cartridge is in, check the back of the cartridge to verify if the chip is there or not. If it is not there, inspect inside of the foil bag for the missing chip. You can either return the cartridge to your dealer for a replacement or you can try to re-attach the chip.

ProJet® 1200

Replacing Chip in Material Cartridge

Place a small drop of super glue on back of chip and glue to cartridge in the orientation shown in picture on right.



NOTE: Pay special attention to the orientation of the chip. Chip will not work if it is fastened upside down.



CAUTION: The material in the cartridge is light sensitive and can cure if exposed to sunlight or bright lights through the clear film on the bottom of the cartridge. Do not remove the foil top until you have repaired the cartridge and placed it in the system as per the user guide.

Proper orientation for chip
on material cartridge

