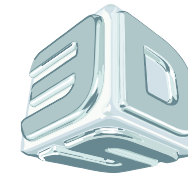
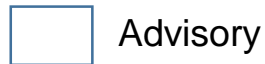


3D Professional Printers

Customer Information Bulletin



3DSYSTEMS



Advisory



Upgrade / Repair / Retrofit



Safety Alert

Purpose: It has been reported that due to a slight design change to the machine, there have been issues with the MQG Chip on early batch cartridges not aligning properly with the reader in the machine. During installation, please verify through software that the chip is reading properly **BEFORE** removing the foil seal from the top of the cartridge. If it is not reading, and the chip is all the way flush to the top of the cartridge, you can try relocating the chip 2-3mm lower before contacting your reseller for replacement.

ProJet® 1200

Relocating MQG Chip

Removal of the chip is rather simple using a small flat tip screwdriver or something similar, just carefully wedge the screwdriver between the chip and the cartridge itself, and with a little prying it will pop off. Be sure to make note of the chip's orientation before removing it, as you don't want to put it back on upside-down.

Once it is removed, you can reattach it 2-3 millimeters lower than its previous location with either a small amount of superglue, double-sided tape, etc.



NOTE: Pay special attention to the orientation of the chip. Chip will not work if it is fastened upside down.



CAUTION: The material in the cartridge is light sensitive and can cure if exposed to sunlight or bright lights through the clear film on the bottom of the cartridge. Do not remove the foil top until you have repaired the cartridge and placed it in the system as per the user guide.



MQG Chip before it is relocated.



MQG Chip during relocation process. Measuring to be accurate.



MQG Chip after it has been properly relocated.