

Customer Information Bulletin



CIB# - CIB00094

Date: 12/14/2018

Subject: 3D Sprint Software V1.1.137

Projet MJP 5500x

Purpose: Projet MJP 5500x Client Submission Software V1.1.136 expires 12/31/2018, resulting in inability to print jobs. New version V1.1.137 is the available product.

Solution:

Contact Technical Support Center with System Asset Number and Contact Information. A portal will be granted to the customer for downloading the latest 3D Sprint Client Submission Software V1.1.137.

NOTE: This is the last software package 3D Systems will issue for the Projet MJP 5500X and there will be no further support after version V1.1.137 expires on 12/31/2020.

Information required for the new version of 3D Sprint Client Software V1.1.137

- 1) Machine Serial Number
- 2) Account Information
- 3) E-Mail Address
- 4) Sales Force Case Number

Once the above information has been input to 3D systems, you will receive by e-mail a URL link to a portal for downloading a licensed version of the 3D Sprint Client Software.

Download, Install and configure in the same manner that the previous version V1.1.136 was accomplished.

Product Register Trademark Disclaimer

DISCLAIMER OF LIABILITY: The following supersedes any related provision in your company's forms, letters, and agreements from, by or with 3D Systems Inc. 3D Systems Inc. makes no warranty, whether expressed or implied, including warranties of merchantability or of fitness for a particular purpose for this product. No statements or recommendations contained in the product literature are to be construed as inducements to infringe any relevant patent now or hereafter in existence. Under no circumstances shall 3D Systems Inc. be liable for incidental, consequential, special, or other damages from alleged negligence, breach of warranty, strict liability or any other theory, arising out of the manufacture, use, sale, or handling of this product. In no event shall the liability of 3D Systems Corporation for any claims arising out of the manufacture, use, handling, or sale of its products exceed an amount equal to the buyer's purchase price.

© Copyright 2018 by 3D Systems, Inc. All rights reserved. Subject to change without notice. **All Projet MJP printers are a registered trademarked** and the 3D logo is a trademark of 3D Systems.