

Customer Information Bulletin



CIB# CIB00089
Date: 8/21/2018

Subject:

Projet MJP 2500

Do Not submit any job through 3D Sprint with 50 (+) characters in the “Job Name” field.

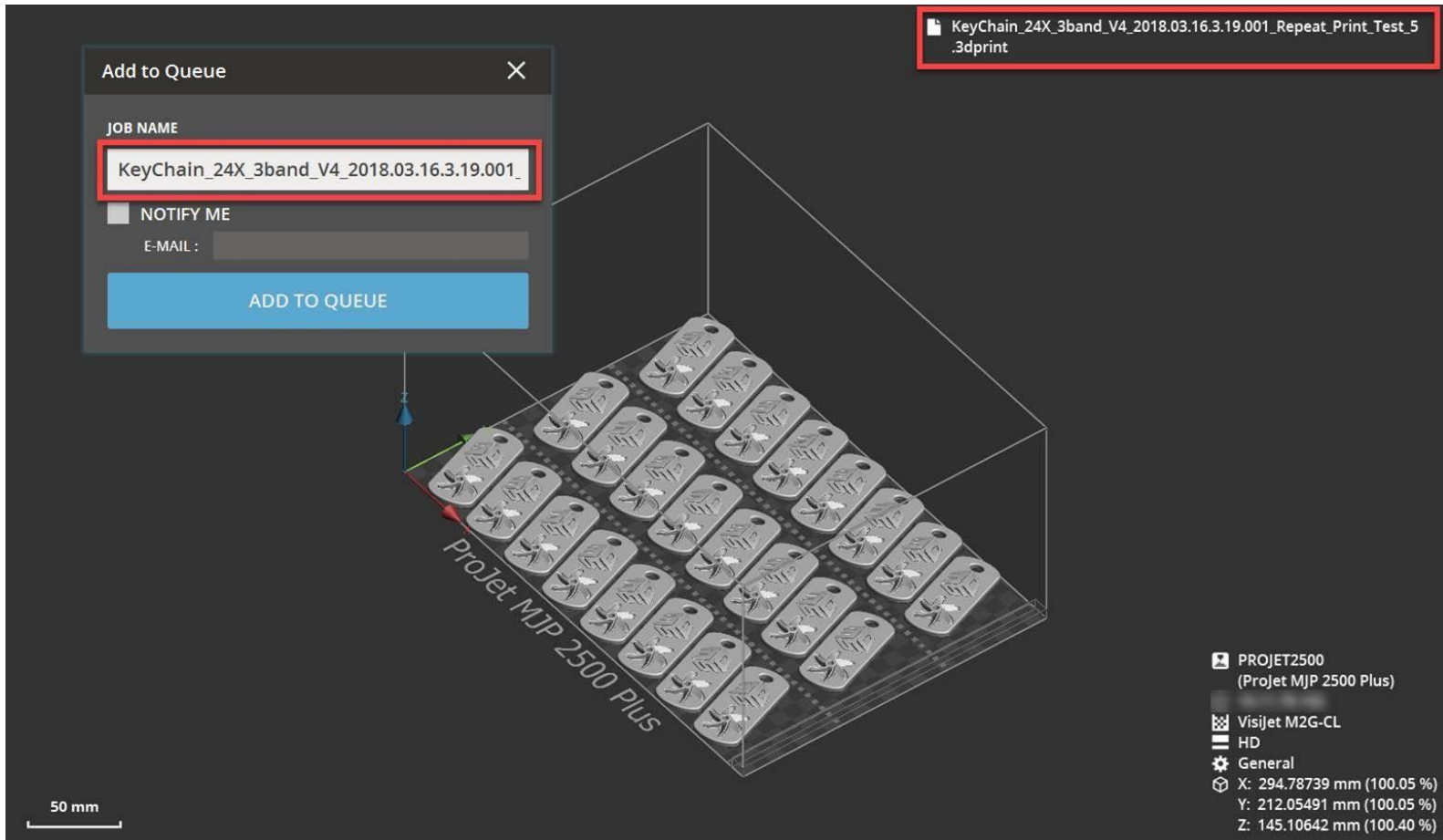
Purpose:

After the latest SMP release for the 2500 Series products, it has been brought to attention that you **Should Not** submit a print job via 3D Sprint with 50(+) characters in the “Job Name” field. If you do, the machine will fail and stop printing early in the build. Also there will not be a failure code visible and the printer will return back into an idle state.

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Solution: See example for reference. This will be resolved for the next SMP release.



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