

Customer Information Bulletin

- Advisory
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3D Professional Printer

CIB# CIB00180 Rev_A

Date: 4/2/2020

Subject: Extended Shut-Down Procedure


Projet MJP 2500 Series

It has come to 3D Systems attention that some customers may need information regarding shutting down their MJP 2500 printers for a long term basis. If you plan on shutting down your printer please follow the steps below.

- To shut down the printer, navigate to Tools → Shut down → Printer Shut down. Once the printer is ready to be shut down, you will be prompted that it is safe to turn the power switch off. Once the printer is powered off it is safe to remove the power cord.



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- It is important to ensure the print carriage is parked over the waste trough. The printer should do this automatically when powering off.
- The printer should not be moved, it is very important to limit the moving of the carriage.
- This is also a good opportunity to thoroughly clean the printer. We suggest vacuuming out any dust and the particulate filter screen. Refer to the user guide for additional information on cleaning the printer.
<http://infocenter.3dsystems.com/projetmjp2500/user-guide>
- When turning the printer back on, there are certain steps that are recommended to prevent issues from occurring upon starting the machine after the extended shut down.
- Once powered back on the printer is warmed up and ready to print, please perform an HMS cycle from the User Interface → Tools → Diagnostics → HMS Cycle, before starting a print. It is recommended to perform an HMS Cycle before starting the next 3 prints following an extended power off.
- You may see some defects on the first couple of prints following an extended power off. This should subside as the printer returns to normal operation.



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