

# Customer Information Bulletin



3D Professional Printer

CIB# CIB00238

Date: 1/10/2022

**Subject: 31-0012 Cartridge Holder Removal from ProJet 2500 printers Temporarily**

**ProJet MJP 2500 Series**

## Purpose:

This field advisory is in place to inform our customers and partners that 3D Systems will not be providing p/n 31-0012 (Cartridge Holder) within any ProJet MJP 2500 Series printer orders effective as of January 2022 production dates due to supply chain constraints. This change to the accessory kit will stay in effect only for a limited time (until after February 2022), customers that receive a ProJet MJP 2500 printer without p/n 31-0012 may request that this be provided (limit quantity 2) once stock is available at no cost.

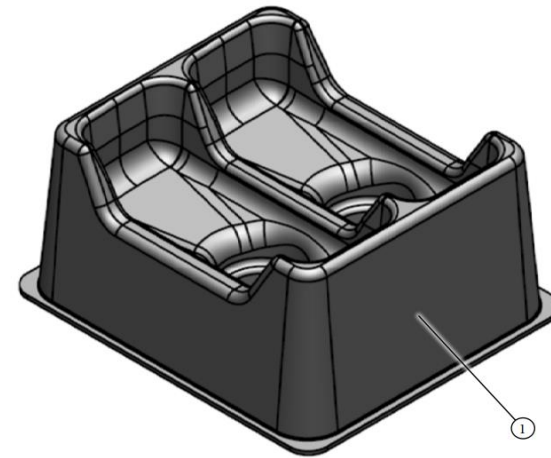
If you have any questions or concerns, please contact our 3D Systems Hotline for immediate support.

Customer Support Numbers:

US and Canada: 888-598-1438

UK and EMEA: +44 1442 279883

International: +1 803-326-3930



#	P/N	Description	Qty
1	31-0012	Cartridge Holder, ProJet 2500	1

## Product Register Trademark Disclaimer

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