

Customer Information Bulletin

- Advisory
- Upgrade/Repair /Retrofit
- Safety Alert



3D Professional Printer

CIB# CIB00221 Rev_A

Date: 4/16/2021

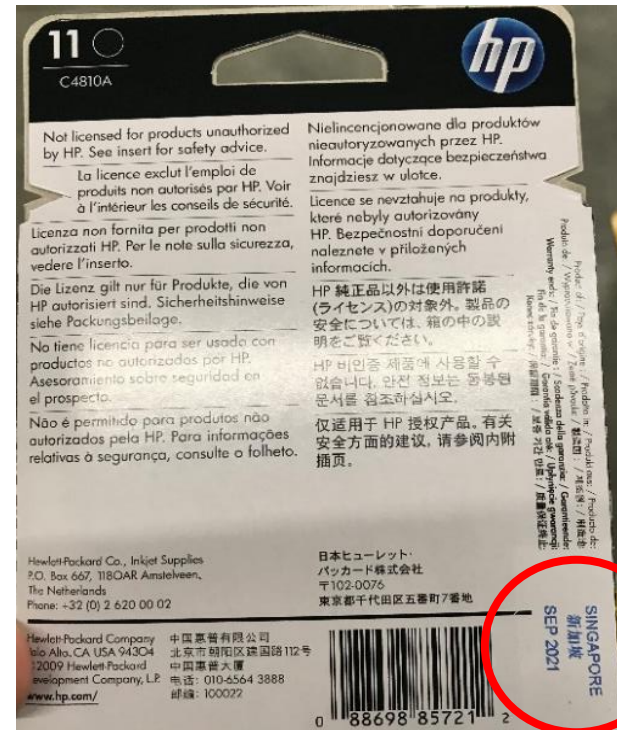
Subject: 22-15254 – Printhead, HP11 Expiration Date

Projet CJP Series

Each 22-15254 Black HP 11 C4810A print head part purchased from 3D Systems will arrive packaged in an HP box with an expiration date labeled on the outside of the box, as shown in the picture to the near right, and on the component print head part, as shown in the picture to the far right.

The CJP user guide stated the ink is purged from the housing of the print head, upon install, and replaced with 3D Systems PXL binder. 3D Systems completed full use tests of black HP 11 C4810A print heads up to 15 years past the expiration date and found each print head performed as expected throughout the purge and print use processes.

As a result, the expiration dates printed on the black HP 11 C4810A print head box and component print head part should be disregarded on this product as the ink is purged and replaced with PXL binder to build CJP parts on the 3D Systems CJP family of printers.



Product Register Trademark Disclaimer

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