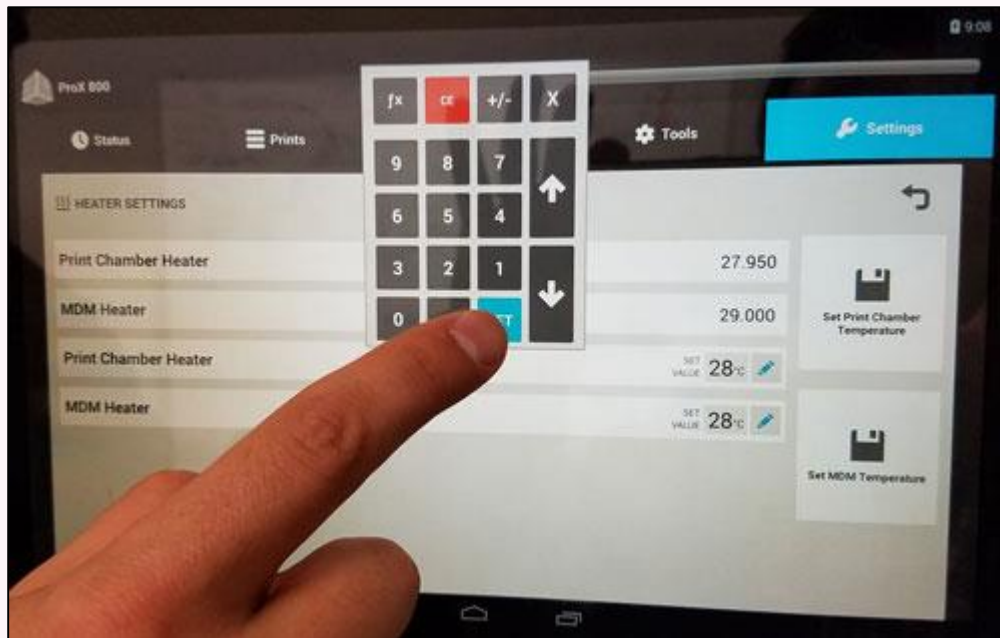


# ProX® 800/950

3D Professional Printer

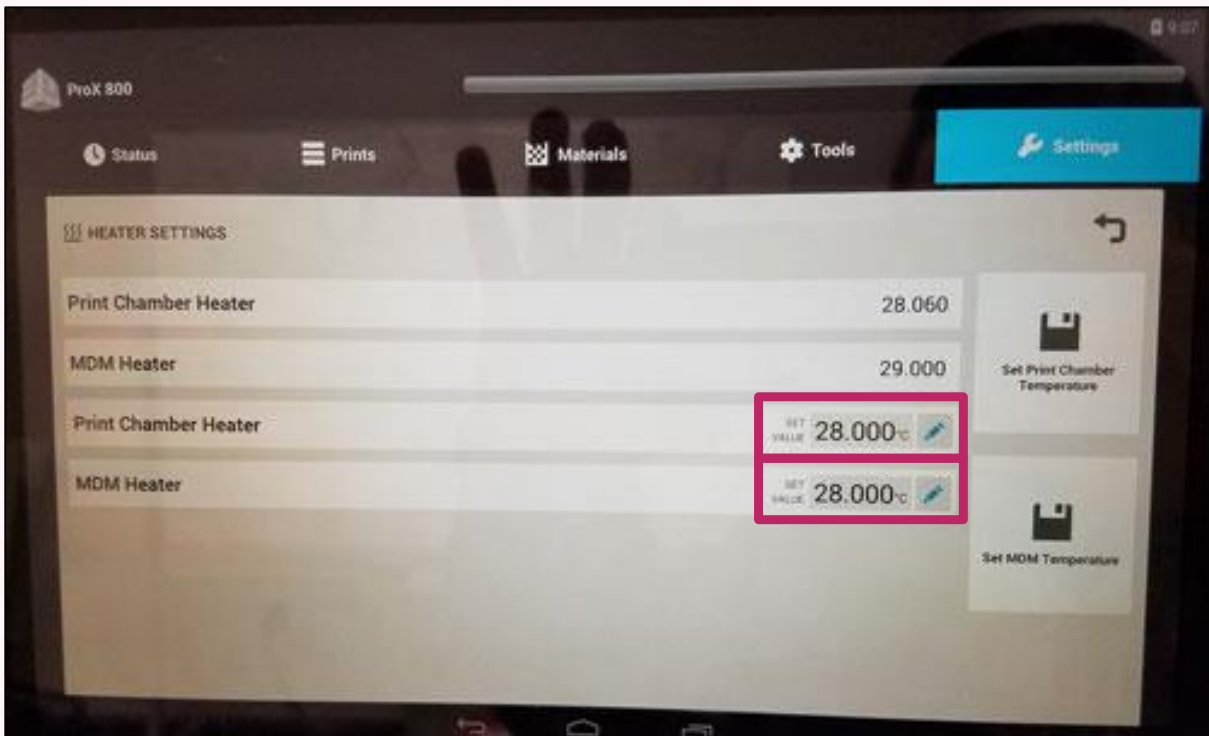
## Change Heat Settings in MDM and Print Chamber



**P/N 40-D32**  
**Rev. A**

# Background

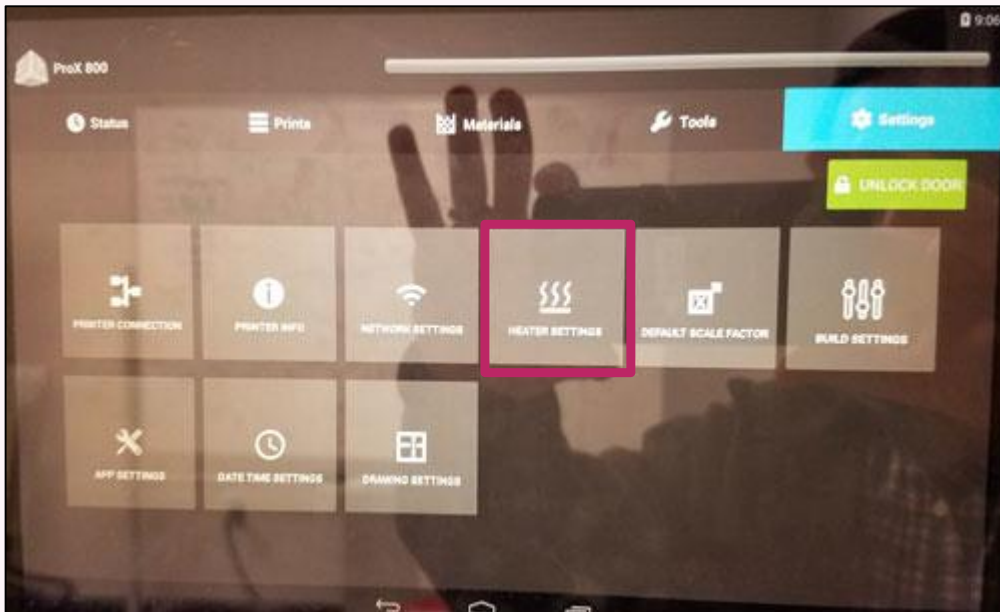
On the **Heater Settings** screen, the "set value" temperatures displayed upon entering the screen may not be accurate. This is because of a software glitch that sets the "set value" to zero unless certain steps are performed, in order, to correctly set the "set value." To trigger the glitch, the user has to enter the **Heater Settings** screen (below) and tap either "Set Print Chamber Temperature" or "Set MDM Temperature" before doing anything else. The user will receive a confirmation message and it will appear, as in the example below, that the set temperature is 28°C (values may differ from printer to printer), when in fact it is 0°C. The glitch will be fixed in an April 2017 software update. The following procedure describes how to correctly set the "set value" until then.




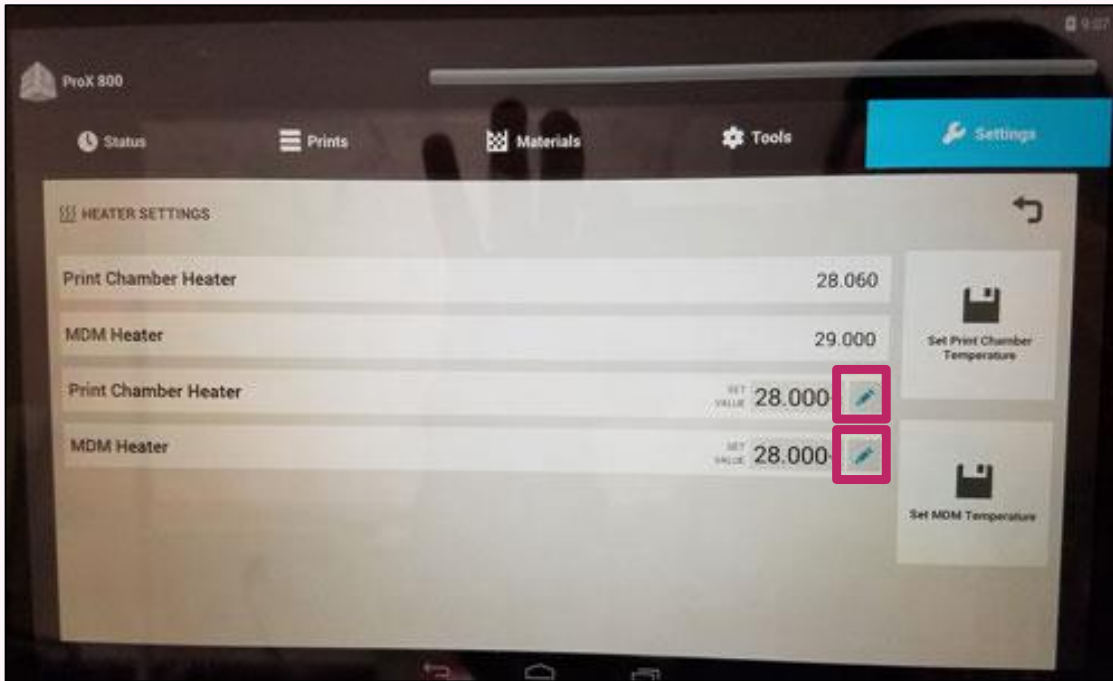
1. From the **Status** screen, tap the **Settings** tab.



2. On the **Settings** screen, tap **Heater Settings**.



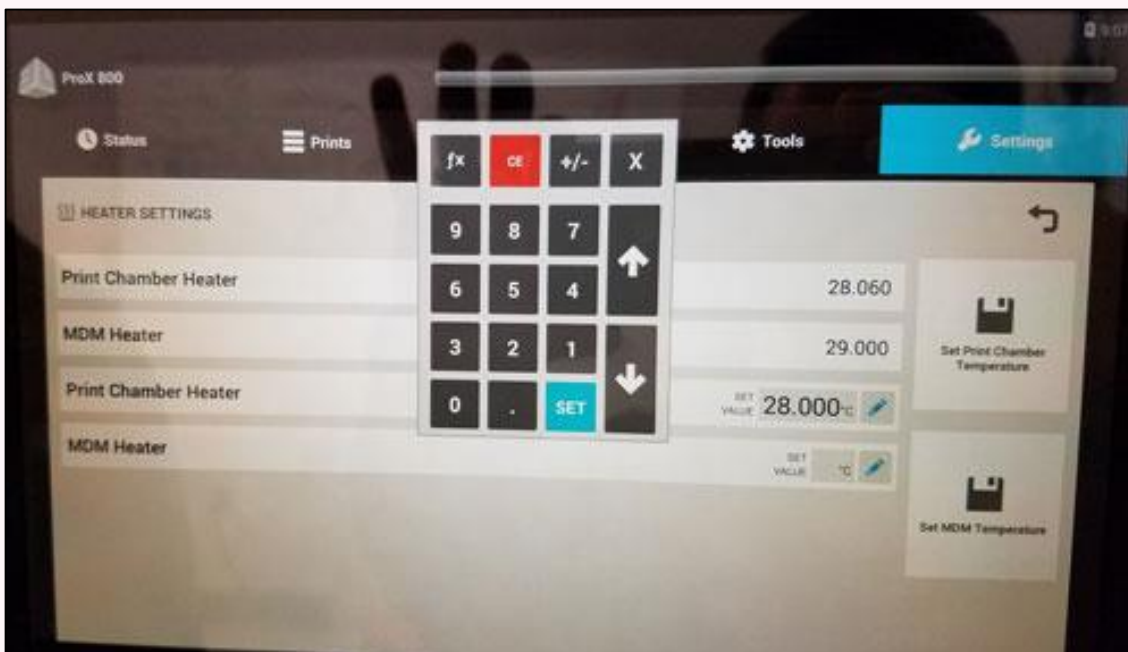
3. On the **Heater Settings** screen, for the “set value” you wish to change, tap the  icon next to it.



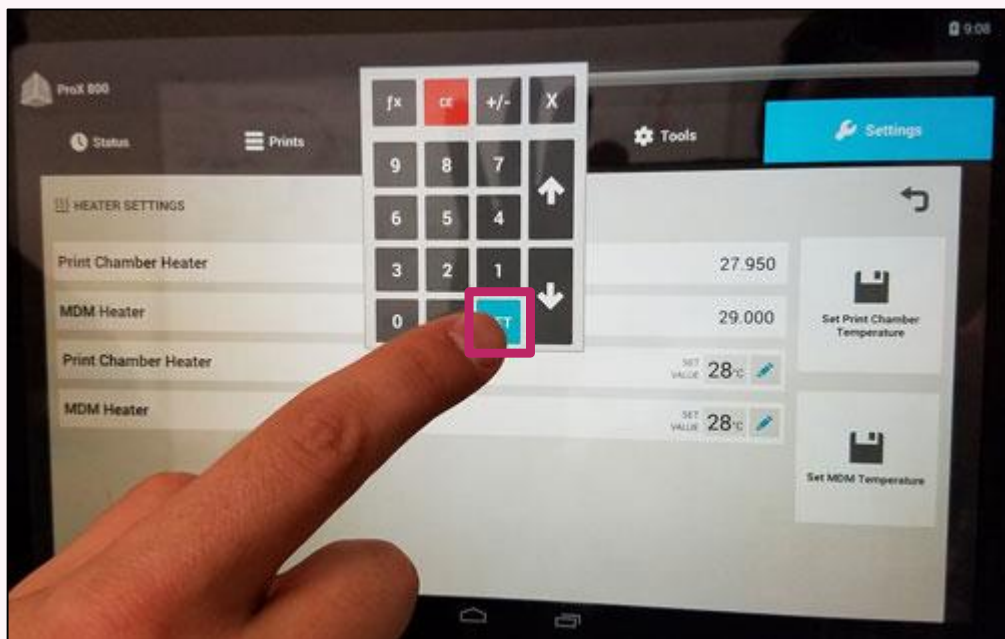
4. On the number-pad pop-up, type the temperature you wish the “set value” to be.



**NOTE: This value must be between 28°C and 32°C, according to your preferences and facility requirements. If “set value” is outside of this range, the printer is not serviceable by 3D Systems technicians or service representatives.**



5. Tap the **SET** button.

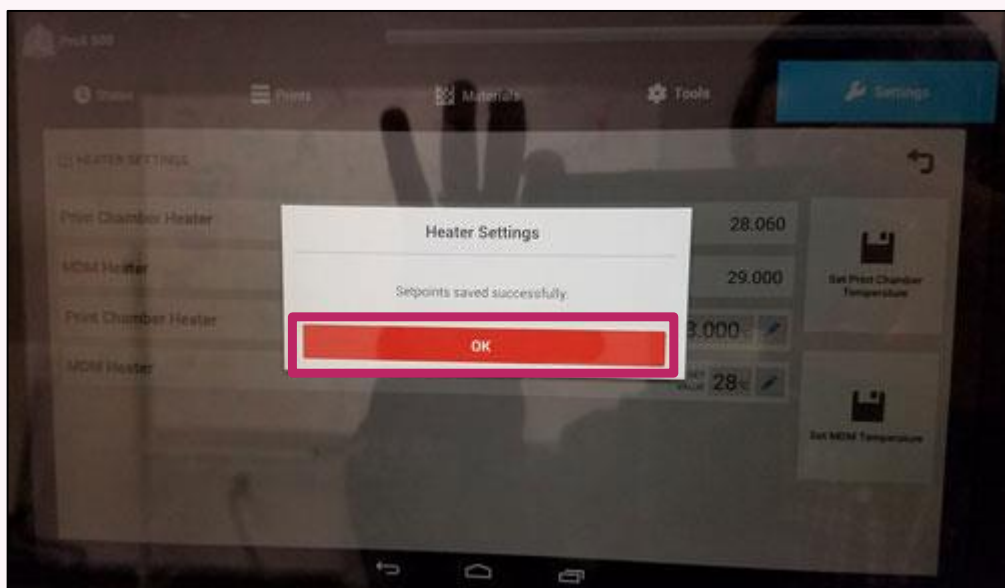


6. Tap either **Set Print Chamber Temperature** or **Set MDM Temperature**, depending on which "set value" you just entered.

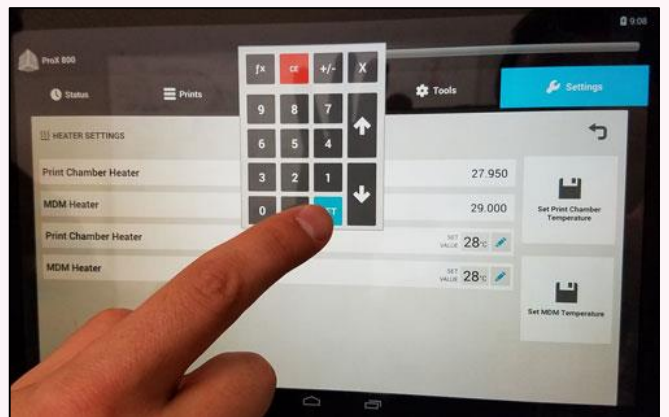


**CAUTION: YOU MUST TAP THE BUTTON THAT CORRESPONDS TO THE "SET VALUE" YOU ENTERED A NUMBER FOR. TAPPING A DIFFERENT BUTTON WILL SET THAT TEMPERATURE BACK TO 0°C. IF YOU FEEL YOU HAVE MADE A MISTAKE, TAP THE BACK BUTTON, AND THEN RE-ENTER THE HEATER SETTINGS SCREEN TO RESET THE SCREEN.**

7. Wait for pop-up that says **Setpoints saved successfully** and tap **OK**.



8. Perform Steps 3-7 for the other "set value" if necessary. **Procedure is now complete.**



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