



Instructions for Customer Web Licensing January 2013

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www.3dsystems.com



Instructions for Customer Web Licensing

- This presentation contains the following information
 - How to get your computer hostID (Slide 3)
 - How to request current software license (Slide 6)
 - How to download current software (Slide 12)



Customer Web Licensing Instructions- Before you Begin

Before you begin you need to record your qualifying SLA/ProJet 6000 serial number and your computer HostID

The HOSTID (sometimes referred to as the physical address of the Ethernet card, or the MAC address) can be determined using either of these methods:

- Open a Command Prompt (DOS window) using the following method:
- On the taskbar, click the Start button and then click Run.
- Type cmd then click OK.
- A DOS window will open
- Type ipconfig /all <enter> in the DOS window
- Record the "physical address" value



Customer Web Licensing Instructions- Before you Begin

Record the 12
hexadecimal number

If you have more than one
Physical Address line
record each hexadecimal
number

If your Physical Address
line = FFFFFFFFFFFFFFFF, you
are not connected to a
network. You must be
connected to a network or
follow the procedure on the
following page

```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

Z:\>ipconfig /all

Windows IP Configuration

Host Name . . . . . : US-WS-0623
Primary Dns Suffix . . . . . :
Node Type . . . . . : Hybrid
IP Routing Enabled. . . . . : No
WINS Proxy Enabled. . . . . : No
DNS Suffix Search List. . . . . : 3DSystems.internal

Ethernet adapter Local Area Connection:

Connection-specific DNS Suffix . : 3DSystems.internal
Description . . . . . : Broadcom 570x Gigabit Integrated Con
troller
Physical Address. . . . . : 00-0D-56-74-AB-1E
Dhcp Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . . : Yes
IP Address. . . . . : 10.1.0.102
Subnet Mask . . . . . : 255.255.0.0
Default Gateway . . . . . : 10.1.0.2
DHCP Server . . . . . : 10.1.0.22
DNS Servers . . . . . : 10.1.0.1
                        10.46.40.2
                        10.1.0.22
Primary WINS Server . . . . . : 10.1.0.1
Secondary WINS Server . . . . . : 10.1.0.22
Lease Obtained. . . . . : Monday, May 07, 2007 12:16:40 PM
Lease Expires . . . . . : Tuesday, May 15, 2007 12:16:40 PM

Ethernet adapter Wireless Network Connection:

Connection-specific DNS Suffix . :
Description . . . . . : Dell TrueMobile 1300 WLAN Mini-PCI C
ard
Physical Address. . . . . : 00-90-4B-1A-92-01
Dhcp Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . . : Yes
IP Address. . . . . : 0.0.0.0
Subnet Mask . . . . . : 0.0.0.0
Default Gateway . . . . . :
DHCP Server . . . . . : 255.255.255.255

Ethernet adapter Network Connect Adapter:

Connection-specific DNS Suffix . :
Description . . . . . : Juniper Network Connect Virtual Adap
ter
Physical Address. . . . . : 00-FF-D8-F8-B5-BB
Dhcp Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . . : Yes
Autoconfiguration IP Address. . . . . : 169.254.193.34
Subnet Mask . . . . . : 255.255.0.0
Default Gateway . . . . . :

Z:\>
```



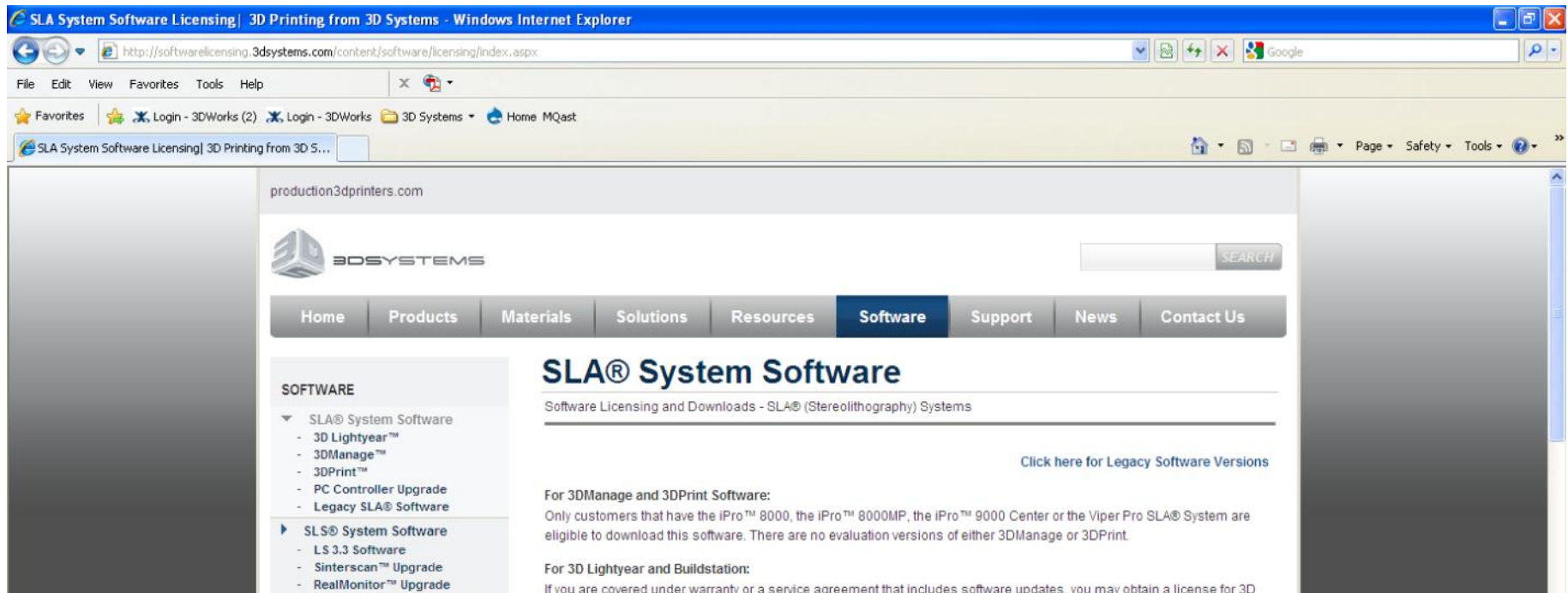
Customer Web Licensing Instructions- Before you Begin

- To acquire a physical address for a computer not connected to a network, you must turn on a Microsoft feature called Disable Media Sensing.
- Open your internet browser and click on the following link to find out what Disable Media Sensing is and how to turn this feature on

<http://support.microsoft.com/kb/239924>



Licensing Current Software Products



- Open your Web browser
- Go to the following web link:
 - <http://softwarelicensing.3dsystems.com/content/software/licensing/index.aspx>



Licensing Current Software Products

- Enter your information. All lines with red stars must have information

SLA System Software Licensing | 3D Printing from 3D Systems - Windows Internet Explorer

http://softwarelicensing.3dsystems.com/content/software/licensing/index.aspx

build styles are included, which is listed below the 3D Lightyear 1.5 Software download.

* Denotes Required Fields.

Technical Contact information:

First Name:*

Last Name:*

Company Name:*

Street Address 1:*

Street Address 2:

City:*

Region/State:*

Postal Code:

Country:*

Phone:*

Fax:

Cell:

e-mail:*

e-mail (verify same as above):*

Request a Permanent License

3D Lightyear 1.5 License

3D Buildstation 5.5 License

3DManage 1.10

3DPrint 1.10

MPAuto 2.1.4

Request a Eval License

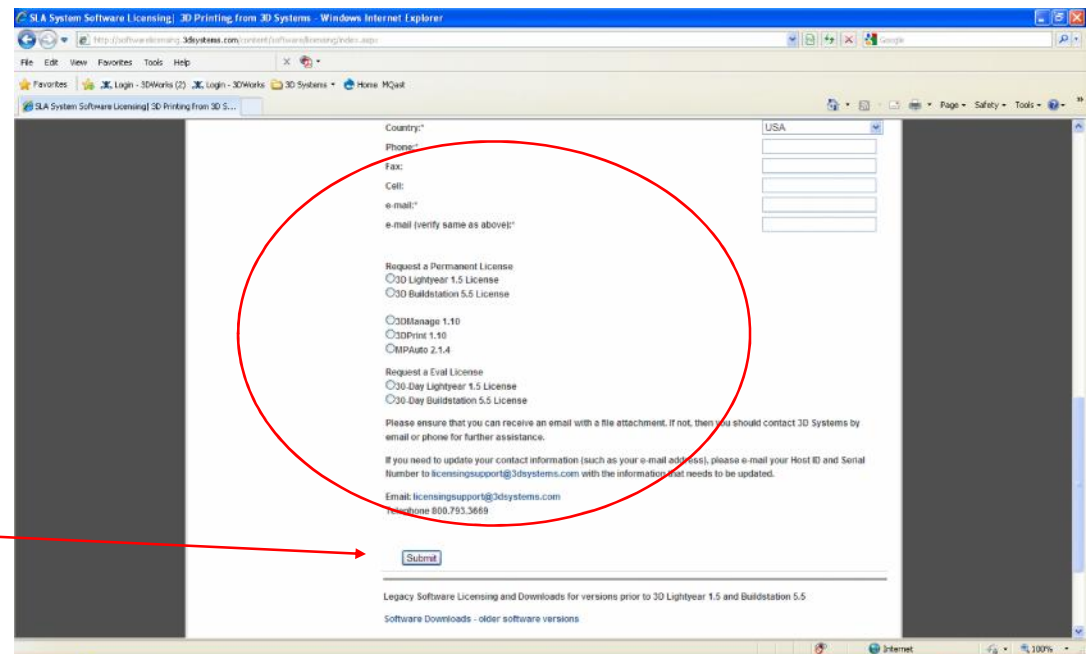
30-Day Lightyear 1.5 License

30-Day Buildstation 5.5 License



Licensing Current Software Products

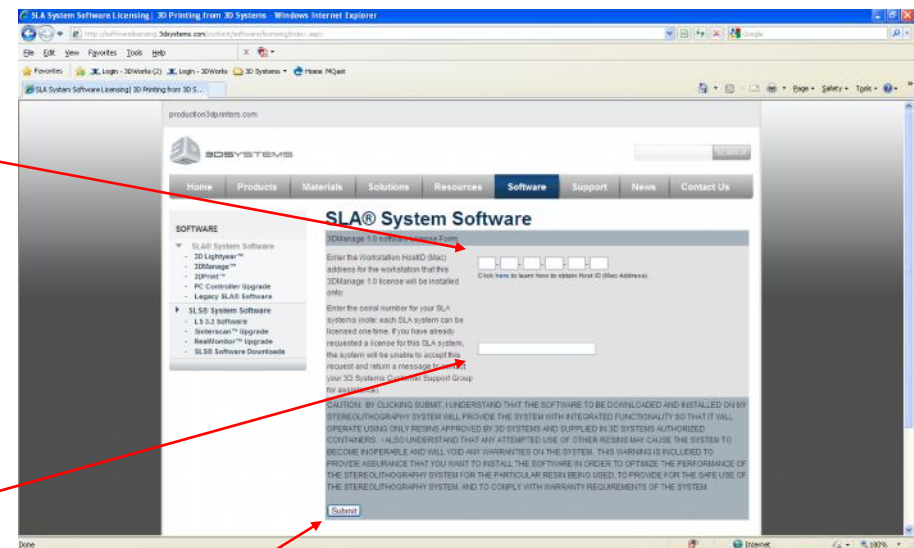
- Select the product you would like to license. For ProJet 6000 and 7000's select 3DManage 1.1
 - If you would like to license more than one product, that is fine. Just pick one now.
- Click the submit button



Licensing Current Software Products

That will now be at the HostID and SLA serial number screen

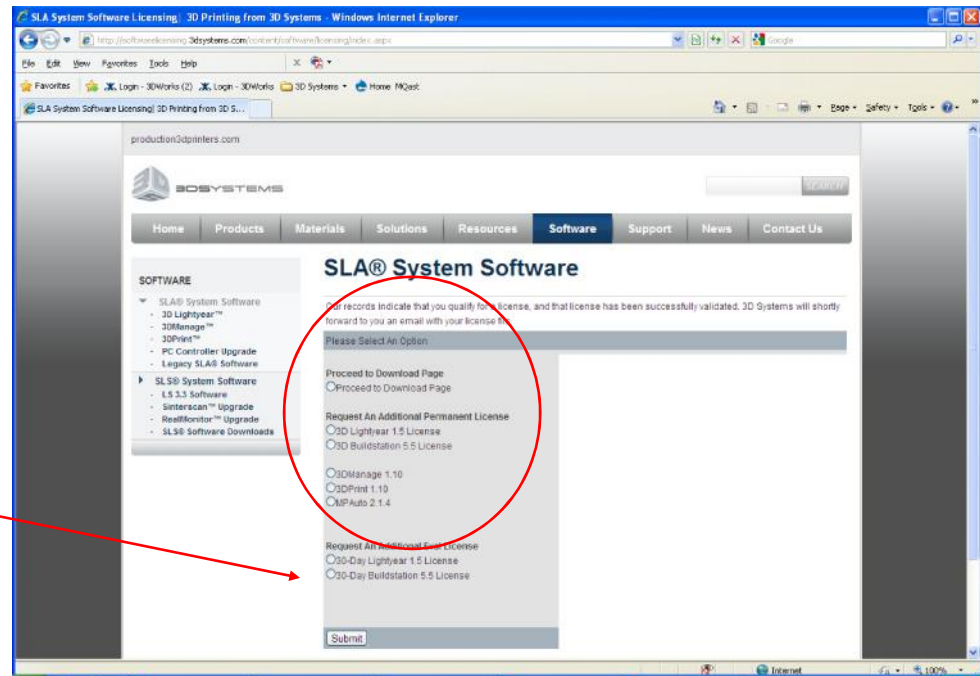
- 1) Enter your HostID(Mac) address for the workstation which you intend to install the software.
- 2) Enter the qualifying ProJet 6000/7000 serial number
- 3) Press the submit button





Licensing Current Software Products

- The following internet page is displayed
- If you need additional software licenses, click on the appropriate radio buttons and select submit.



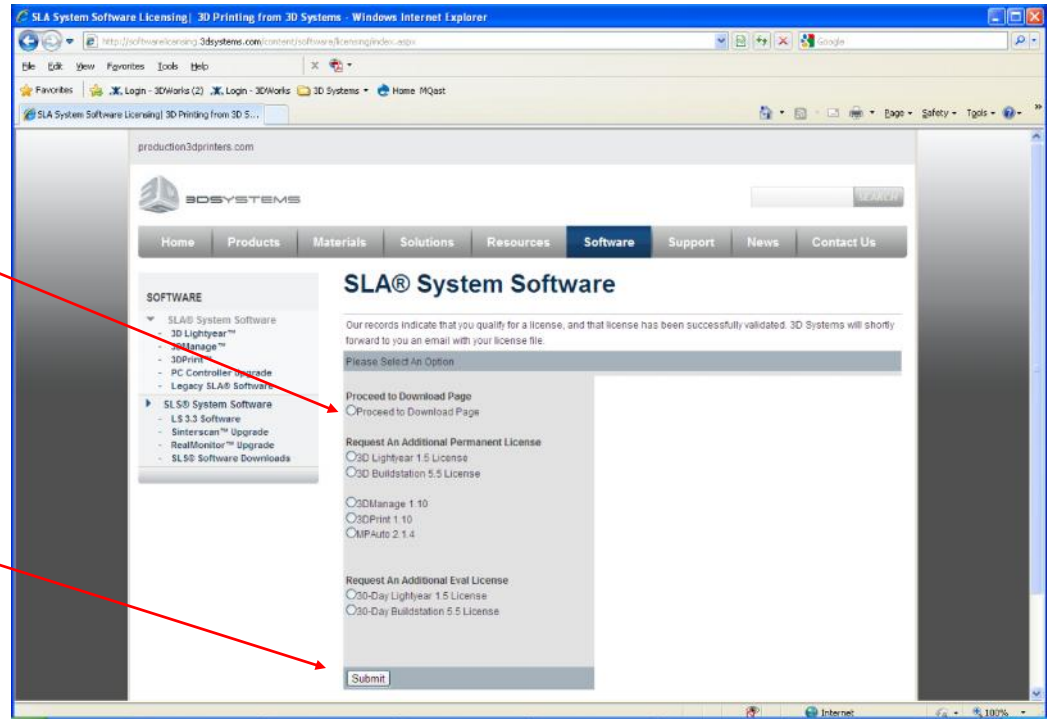
Repeat these steps until you have all your hostID values entered



Licensing Current Software Products

Once you have entered all your hostID values, you proceed to the software download page by selecting this radio button and selecting the submit button.

For ProJet 6000 and ProJET 7000 users, The software can also be download from 3DSCentral.





Software Download Page

- You must request a software license to get to the software downloads page
- If you already have licenses, re-request a license and select yes to sending you a duplicate
- This web page contains
 - Latest version of Lightyear Applications software
 - Latest version of 3DMangae Applications software
 - Latest version of Buildstation Controller software
 - Latest version of 3DPrint Controller software
 - Latest version of MPAuto, manufacturing automation software.
 - Software installation instructions and release notes
 - User Guides and Addendums
 - Any updated style files



Software Download Page

- Click on what you would like to download
- Select the save button
- Select where on your computer you want to save the file
- Once the download is complete, extracted the saved file
- If you downloaded software, follow the software installation instructions. (You download these from the same location as the software)