

3D Systems Partner Shelf Life and Recertification Policy for VisiJet Materials

Each VisiJet material bottle or cartridge lists a batch number and a recertification date or expired date. 3D Systems material will ship with no less than 6 months of shelf life remaining before the recertification date or expired date.

Certain materials are eligible for recertification and their shelf life may be extended, provided that the recertification testing indicates the material is within specifications. If testing shows that the shelf life can be extended a new recertification date will be given and new labels/tags with the extended recertification date will be provided. If the material is found to be out of specification then its shelf life cannot be extended and the materials should be discarded. Only 3D Systems Partners may request recertification.

Recertification is only eligible for the below materials.

MJP	
PROJET 2500 PRINTER	
Material	Shelf Life
24196-915 VisiJet M2 EBK, 1.5 kg	2 years
24197-915 VisiJet M2 ENT, 1.5 kg	
24224-915 VisiJet M2 SUP, 1.4 kg	
24231-915 VisiJet M2G-CL, 1.5 kg	
24233-915 VisiJet M2G-DUR, 1.5 kg	
24243-915 VisiJet M2E-BK70, 1.5 kg	
24245-915 VisiJet M2S-HT90, 1.5 kg	
24246-915 VisiJet M2S-HT250, 1.5 kg	
PROJET 2500W PRINTER	
Material	Shelf Life
24215-915 VisiJet M2 Cast, 1.17 kg	2 years
24180-915 VisiJet M2 SUW, 1.3 kg	

Recertification requests will be accepted if:

- Recertification or expired date is within 30 days of the date requested (e.g. Partner requests recertification on 4/1/2018 for material with recertification or expired date of 4/28/2018).
- Recertification request has to be received by February 26th, 2021.

Recertification requests will NOT be accepted if:

- Recertification or expired date is NOT within 30 days of the date requested (e.g. Partner requests recertification on 4/1/2018 for material with recertification or expired date of 6/1/2018)
- Recertification or expired date has been expired for more than 60 days.

- Material shelf life has already been extended.
- Recertification request is received on February 27th, 2021 or later.

To submit a request for Material Recertification please fill out the VisiJet Material Claim form on our Partner Infocenter: <http://infocenter.3dsystems.com/material-claim/visijetmaterialclaim>. If you have any questions regarding this policy please contact us at support.materials.claim@3DSystems.com.