

Customer Information Bulletin



CIB00214, Rev A
Date: 2/8/2021

Subject:

Figure 4® Standalone

Vital information for update to firmware 1.1.1 through 3D Sprint.

Issue:

When updating to firmware 1.1.1 using the 3D Sprint application, there is a vital step to take to ensure that the firmware gets installed successfully.

Solution:

1. After downloading the Update Installer from 3D Sprint, CLOSE 3D Sprint before running the installer to your printer.
2. Follow Steps 3-5 on [this page](#) to finish installing the update.