

# Customer Information Bulletin

**Subject:****Figure 4<sup>®</sup> Standalone**

New material for Figure 4 Standalone now available alongside 3D Sprint™ update: FLEX-BLK 10.

**Issue:**

Figure 4™ FLEX-BLK 10 is a polypropylene-like, flexible material with a build speed up to 30 mm/hr (1.2 in/hr). A new 3D Sprint software update is available for customers to download which will add the FLEX-BLK 10 print material and build style.

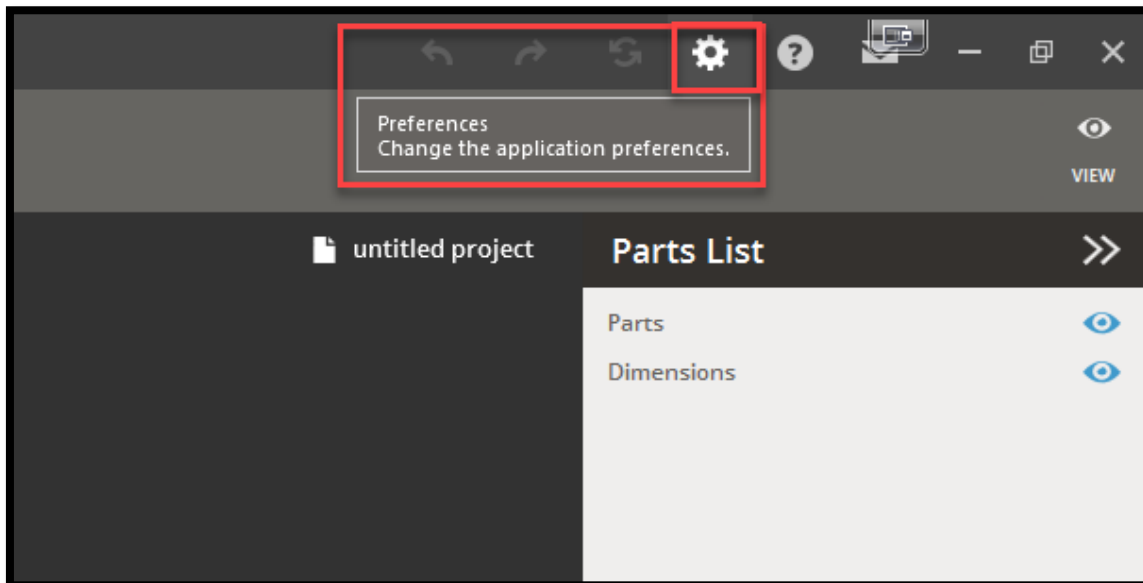
**Solution:**

Download the software update.

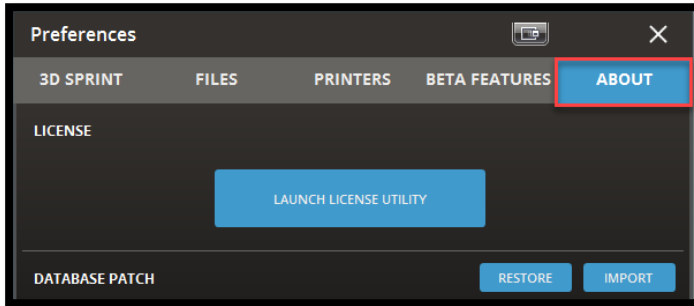
1. Ensure that you have upgraded to at least 3D Sprint 2.10.0. Sprint should automatically check for updates, unless you have turned this feature off.
2. Go to <http://infocenter.3dsystems.com/figure4standalone/software-downloads#db-update> to download the latest material-database update file. Download the file with either 2.10.0 or 2.10.1 in the file name, depending on your version of 3D Sprint.

**To update the database in 3D Sprint:**

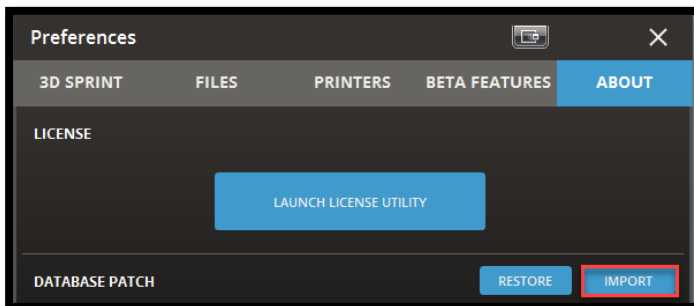
1. When opening 3D Sprint, right-click on the Sprint icon and **Open as Administrator**.
2. Open the **Preferences** interface.



3. Go to the **About** tab

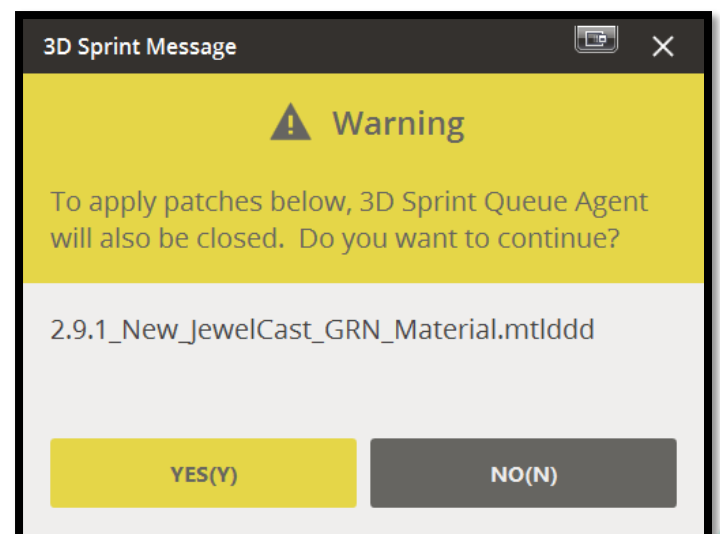
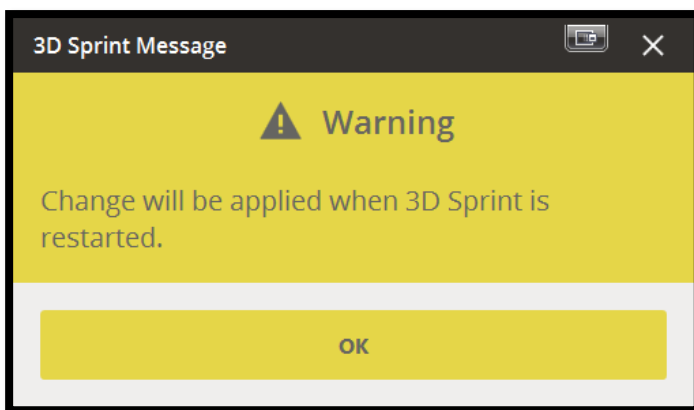


4. Under **Database Patch** click **Import**



This allows the selection of a Material-Database Update File (.mtlddd) to update the local application database.

5. Select the downloaded update file from your downloads folder and click **Open**.
6. Click **Ok** from the pop-up window.
7. Close 3D Sprint and press **YES** when prompted. Then restart the application.



*Sample image – please use the .mtlddd files referenced in this CIB*