



3D SYSTEMS[®]
3D SYSTEMS CORPORATION
FabPro™ 3D Printers
WARRANTY

THIS EQUIPMENT WARRANTY IS PROVIDED BY 3D SYSTEMS CORPORATION, THE MANUFACTURER OF THE FABPRO THREE DIMENSIONAL PRINTERS. THE CAPITALIZED TERMS “**YOU**”, “**YOUR**” AND THEIR VARIANTS MEAN THE COMPANY OR ENTITY THAT PURCHASED THE EQUIPMENT FROM 3D SYSTEMS; “**3D SYSTEMS**”, “**WE**”, “**OUR**” AND “**US**” MEANS 3D SYSTEMS CORPORATION OR ITS AFFILIATED COMPANIES; AND “**3D PRINTER**” MEANS YOUR FABPRO THREE DIMENSIONAL PRINTER SYSTEM. THIS WARRANTY APPLIES TO 3D PRINTERS SHIPPED AFTER JANUARY 1, 2019.

WARRANTY COVERAGE

This warranty is provided to You directly from 3D Systems. 3D Systems warrants that the Equipment will be free from defects in materials and workmanship, during the applicable warranty period, when used under the normal conditions described in the documentation provided to You. This Equipment warranty applies only to the core machine and machine housing components of Our proprietary 3D Printers, such as their electronics modules and elevator assemblies (the “**Equipment**”) and excludes all software and consumable parts, including the plastics, print tray, or print platform. Repairs required during the warranty period because of the use of non-integrated, non-approved, or non-licensed materials in the Equipment are excluded from this warranty. The warranty will start at the earliest of (i) the date of activation of the 3D Printer or (ii) three hundred and sixty five (365) days after the 3D Printer is shipped from 3D Systems to You or to the reseller that sold the 3D Printer to You, and the warranty will continue for twelve (12) months. The warranty includes no additional coverage beyond the general coverage discussed above. If You have purchased an extended warranty, then the warranty will continue for the extended time period. The warranty includes no additional coverage beyond the general coverage discussed above.

With respect to all end customers, this warranty does not cover defects or non-conformities caused by events external to the Equipment (including floods, electrical surges or the like) or if You use the Equipment in a manner that does not conform to the documentation. Warranty coverage may be declined if parts other than Genuine 3D Parts have been used or if the Equipment has been modified, maintained, or assembled by any party other than Us. “**Genuine 3D Parts**” are those parts, components, materials, and consumables manufactured by Us or which We specifically authorize for use with the Equipment. Any replacement parts provided for the Equipment will be warranted only for the remainder of the original warranty period. The cost of replacement parts, which may be new or refurbished, is included in this warranty. Prior to the expiration of this warranty period, 3D Systems will make available to end customers a maintenance agreement in accordance with standard rates and specified terms set forth in 3D Systems Corporation Maintenance Agreement Terms and Conditions.

THIS WARRANTY IS THE ONLY WARRANTY PROVIDED FOR THE 3D PRINTER. SOFTWARE IS SUBJECT TO SEPARATE WARRANTY UNDER AN APPLICABLE END USER LICENSE AGREEMENT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, 3D SYSTEMS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES FOR THE 3D PRINTER AND EACH OF ITS COMPONENTS, WHETHER THOSE WARRANTIES ARE EXPRESS, IMPLIED, OR STATUTORY INCLUDING WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR PURPOSE.

WARRANTY SERVICE

If You feel that the Equipment does not comply with the above warranty, You must contact the 3D Systems' Warranty Hotline or if You are operating the FabPro 1000 printer with NexDent certified Dental materials for dental applications using the NextDent materials, You should first contact Your authorized NextDent partner for service. 3D Systems will be responsible only for those defects or other non-conformities then under warranty and which have been reported in a timely manner. Liability under the warranty is limited to bringing the Equipment into compliance by repairing or replacing the defect using either new or refurbished Genuine 3D Parts.



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You may be instructed to ship defective parts to a repair depot at the location specified by 3D Systems. If We advance ship a replacement part to You, You must ship the defective part using the same packaging provided with the advance shipment and must send it to the applicable depot using a delivery method that ensures receipt within thirty (30) calendar days of the date You were sent the advance shipment.

YOU MAY BE DECLINED WARRANTY SERVICE OR CHARGED ADDITIONAL HANDLING FEES AND/OR OUR THEN-CURRENT LIST PRICES FOR REPLACEMENT PARTS OR EQUIPMENT IF YOU DO NOT FOLLOW THESE PROCEDURES, IF YOU USE INCORRECT PACKAGING, IF WE DO NOT RECEIVE THE DEFECTIVE PART WITHIN THE TIME PERIOD SPECIFIED OR, IF AT THE TIME RECEIVED, THE PARTS EVIDENCE DAMAGE OTHER THAN THE ORIGINAL DEFECTS REPORTED BY YOU. Any defective parts which are not returned to the depot or which You elect to dispose of Yourself must be disposed of in accordance with applicable law. After expiration of the warranty, You may request off-warranty services for the Equipment. Off-warranty service or parts replacement may be provided by 3D Systems. Any service provided by 3D Systems will be invoiced at Our then-current prices unless We agree to other terms in writing. You must continue to use Genuine 3D Parts to receive off-warranty service.

HOW TO REACH 3D SYSTEMS

You can learn more about 3D Systems' warranty, service, updates, and other support by visiting customer support center at <https://support.3dsystems.com/fabpro>. You may also directly contact 3D Systems using the numbers or email addresses below:

Warranty Hotline from the Americas

+1 888.598.1438

+1 803.326.3930

Weekdays during normal business hours or by email at **Support-US@3DSystems.com**.

Warranty Hotline from Europe, Africa, and Middle East (EMEA)

+44 1442.279.839

+49 6151.357.499

Weekdays during normal business hours or by email at **Support-EMEA@3DSystems.com**.

Warranty Hotline from Asia/Pacific

+852.8191.2453

Weekdays during normal business hours or by email at **Support-APAC@3DSystems.com**.