

Customer Information Bulletin

Subject:

FabPro® 1000

Projector Dust Guards Overlapping

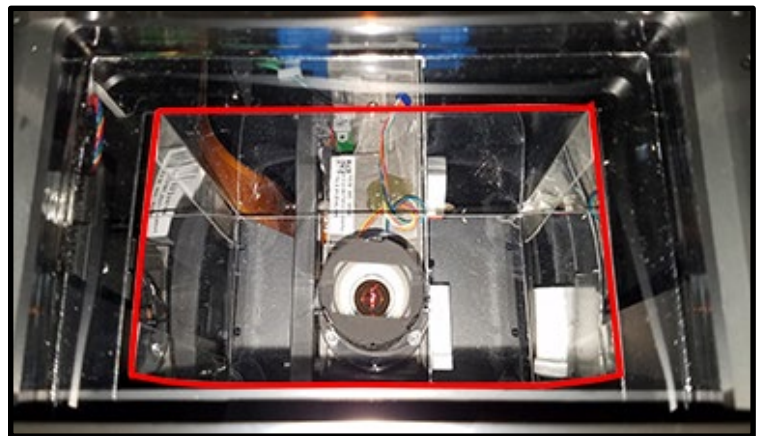
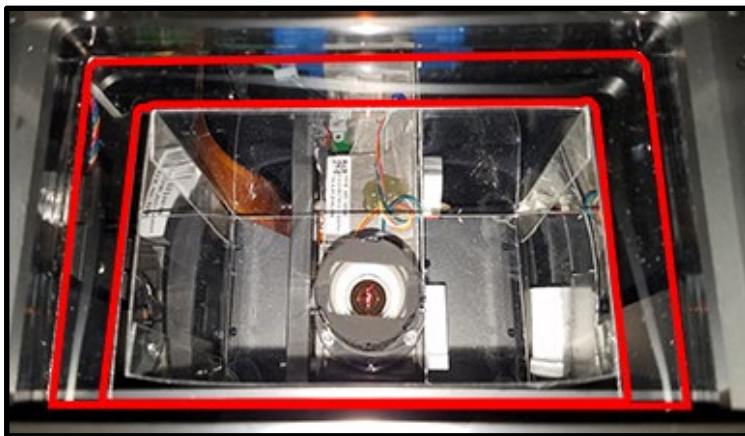
Issue:

There is a two-part dust guard surrounding the projector path under the print tray. If the two parts have shifted to overlap each other, you might experience one or more of the following: X/Y shift in your printed parts, Tilt-Tray stalling, or irregular Tilt-Tray noise.

Solution:

You must rearrange the dust guards so they do not overlap:

1. Power down the printer, as per the User Guide section [Power the Printer On/Off](#).
2. Open the printer door and remove the following: Print Tray, Catch Tray, and Glass Print Base. If your Print Tray is filled with print material, be sure to place it in its Storage Tray with the lid on. Please see the User Guide section, [Setting Up Your Printer](#), for explanation of these components.
3. Observe the Dust Guards that surround the projector's radiation path. There is a flat outer guard, and an inner guard column, as seen below.



4. If any part of these guards overlaps the other guard, simply shift the guards around until they no longer overlap.

